

Notice For HP Latest Firmware Upgrade

Dear Customers,

According to the requirement of customers, HP's previous auto updates with customers' consent was adjusted. HP released several firmware updates on its website for customers to download and upgrade. After testing the new firmwares with our products, detailed results are as below:

Results for HP 950/951 series products

Consumables Model	Printer Model	Old firmware version	Can our products be recognized by old firmware?		Latest firmware	Can our products be recognized by latest firmware?		Remark
			V3	V4		V3	V4	
HP950/951	HP officejet pro 8616	1547AR	✗	✓	1640BR	✓	✓	Before firmware update, our V3 products cannot be recognized by old firmware version. After upgrading, V3 and V4 both can be recognized by new firmware update.
	HP officejet pro 8610	1547AR	✗	✓	1640BR	✓	✓	
	HP officejet pro 8620	1432AR	✗	✓	1640BR	✓	✓	
	HP officejet pro 8625	1547AR	✗	✓	1640BR	✓	✓	
	HP officejet pro 8630	1416AR	✗	✓	1640BR	✓	✓	
	HP officejet pro 8640	1416AR	✗	✓	1640BR	✓	✓	
	HP officejet pro 8660	1547AR	✗	✓	1640CR	✓	✓	

PS: The firmware of HP officejet pro 8600series /251dw/276dw has no change. V3 and V4 products both can normally use.

Results for HP 934/935 series products

Consumables Model	Printer Model	Old firmware version	Can our products be recognized by old firmware?		Latest firmware	Can our products be recognized by latest firmware?		Remark
			V1	V4		V1	V4	
HP934/935	HP officejet pro 6230	1544AR	✗	✓	1640AR	✓	✓	After upgrading, V1 products can be recognized and work normally.
	HP officejet pro 6812	1610AR	✗	✓	1640AR	✓	✓	
	HP officejet pro 6835	1610AR	✗	✓	1640AR	✓	✓	
	HP officejet pro 6830	1610AR	✗	✓	1640AR	✓	✓	

Results for HP 970/971 series products

Consumables Model	Printer Model	Old firmware version	Can our products be recognized by old firmware?		Latest firmware	Can our products be recognized by latest firmware?		Remark
			V3	V4		V3	V4	
HP970/971	HP Officejet Pro X576dw	1544AR	✗	✓	1640AR	✓	✓	After upgrading, V3 products can be recognized and work normally.
	HP officejet pro X476series	1610AR	✗	✓	1640AR	✓	✓	
	HP officejet pro X551series	1610AR	✗	✓	1640AR	✓	✓	
	HP officejet pro X451series	1610AR	✗	✓	1640AR	✓	✓	

Sheet1 : Download links of HP 950/951 latest firmwares [Following download links are for Microsoft Windows 7 (32-bit)]

Printer Model	Old firmware	New Firmware Version	Release Time	Download Link	Covering machine
HP officejet pro 8610 sereis	CN045A CN046A/7/8	1640B	Oct. 12.2016	http://support.hp.com/us-en/drivers/selfservice/hp-officejet-pro-8610-e-all-in-one-printer-series/5367603/model/5367606	8610/8615/8616
HP officejet pro 8620 sereis	CN045A CN046A/7/8	1640B	Oct. 12.2016	http://support.hp.com/us-en/drivers/selfservice/HP-Officejet-Pro-8620-e-All-in-One-Printer-series/5367611	8620/8625
HP officejet pro 8630	CN045A CN046A/7/8	1640B	Oct. 12.2016	http://support.hp.com/us-en/drivers/selfservice/hp-officejet-pro-8630-e-all-in-one-printer-series/5367618/model/5367619	8630
HP officejet pro 8640	CN045A CN046A/7/8	1640B	Oct. 12.2016	http://support.hp.com/us-en/drivers/selfservice/hp-officejet-pro-8640-e-all-in-one-printer-series/5385103/model/5387672	8640
HP Officejet Pro 8660	CN045A CN046A/7/8	1640C	Oct. 12.2016	http://support.hp.com/us-en/drivers/selfservice/hp-officejet-pro-8660-e-all-in-one-printer-series/5398139/model/5387678	8660
HP Officejet Pro 8625	CN045A CN046A/7/8	1640BR	Oct. 12.2016	http://support.hp.com/cn-zh/drivers/selfservice/HP-Officejet-Pro-8620-e-All-in-One-Printer-series/5367611/model/5385111#Z7_3054ICK0KGTE30AQO5O3KA30R1	8625

Sheet2 : Download links of HP 934/935 latest firmwares [Following download links are for Microsoft Windows 7 (32-bit)]

Printer Model	Firmware Version	Release Time	Download Link	Covering machine
HP Officejet 6810series	1640A	Oct. 12.2016	http://support.hp.com/us-en/drivers/selfservice/hp-officejet-6810-e-all-in-one-printer-series/5390300/model/6814604	6810/6820/6815/6812
HP officejet pro6835	1640A	Oct. 12.2016	http://support.hp.com/us-en/drivers/selfservice/hp-officejet-pro-6830-e-all-in-one-printer-series/5390307/model/7107898	6835
HP officejet 6830	1640B	Oct. 12.2016	http://support.hp.com/us-en/drivers/selfservice/hp-officejet-pro-6830-e-all-in-one-printer-series/5390307/model/5390308	6830
HP officejet 6230	1640B	Oct. 12.2016	http://support.hp.com/us-en/drivers/selfservice/hp-officejet-pro-6230-eprinter-series/5390318/model/5390319	6230

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Sheet3 : Download links of HP 970series latest firmwares [Following download links are for Microsoft Windows 7 (32-bit)]

Printer Model	Firmware Version	Release Time	Download Link	Remark
HP Officejet Pro X576dw	1640A	Oct. 17.2016	http://h20564.www2.hp.com/hpsc/swd/public/readIndex?sp4ts.oid=5312603&swLangOid=8&swEnvOid=4062	
HP officejet pro X476series	1640A	Oct. 17.2016	http://h20564.www2.hp.com/hpsc/swd/public/readIndex?sp4ts.oid=5312602&swLangOid=8&swEnvOid=4063	
HP officejet pro X551series	1640B	Oct. 12.2016	http://h20564.www2.hp.com/hpsc/swd/public/readIndex?sp4ts.oid=5144406&swLangOid=8&swEnvOid=4062	
HP officejet pro X451series	1640B	Oct. 12.2016	http://h20564.www2.hp.com/hpsc/swd/public/readIndex?sp4ts.oid=5146479&swLangOid=8&swEnvOid=4062	

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